

# How We Communicate

The communication between school and parent is vital in reinforcing to students that the school and you, the parent, is a team with the same goal: to support children in reaching their potential.

As society becomes increasingly dependent on technology, schools are investing in technological means of communication.

In order to keep you well informed and up to date, we will communicate from school to home using email, our parent app Edulink One and our school website to send information, messages, reminders and bad weather alerts directly to email accounts or mobile phones. You can also join us on Twitter, Instagram and Facebook to keep you informed on everything that's happening in school.

## School access

- The School Reception is staffed between the core hours of 8.00am - 4.30pm. Outside and within these hours there is a facility to email the school on [admin@gateacre.org](mailto:admin@gateacre.org)
- Phone calls will be returned within 2 working days of parents/carers call.
- Replies to emails will be returned within 2 working days of receipt.
- Acknowledgement of a written letter will be within 2 working days of receipt.
- Communication sent at weekends will not be dealt with until the following working week.
- Emails sent during holidays will receive no reply until term-time.

## Social Media

- Twitter
- Facebook
- Instagram

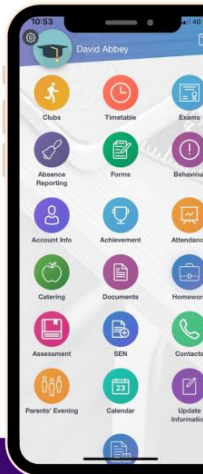
## Edulink ONE App

**edulinkone**

**Connecting parents,  
students and schools.**

**INFORMATION ABOUT YOUR CHILD INCLUDING:**

- **Achievement** - Your child's achievement points.
- **Attendance** - A summary of your child's attendance by month and academic year.
- **Timetable** - View your child's lesson timetable for the week.
- **Exams** - For parents who have children in Y10 and Y11, this section provides you with their exam timetable and information about course entries.
- **Reports** - Monitoring reports will be available to view here.
- **Noticeboard** - In the noticeboard section you will be able to view whole school letters that are applicable to your child and school newsletters.
- **Update Information** - If you have a change of information relating to you or your child you can update it here.
- **Absence Reporting** - If your child is going to be absent you can use this feature to alert our attendance officer.



**DOWNLOAD OUR SCHOOL APP NOW:**

**Available via Google Play and the App Store**

To download our free parent app, Edulink ONE, you can find it in Google Play or the App Store and even access log in on the website with the link below:

[EDULink Login](#)

[EDULink User Guide](#)

## Update Child Details

It is important we have up to date details to keep you informed about your child's school life. If there are any changes, please contact the school office