

## Unit R050: IT in the digital world. Topic Area 2: Human computer interface in everyday life

**2.1** Human-Computer Interaction (HCI) is also known as user interface, which is designed to be clear, consistent, simple, user-controlled and provide feedback to help users to quickly learn and use it.

### 2.1 HCI is used in different areas such as:

- Embedded systems
- Banking
- Entertainment (*Gaming, e-readers, smart TV's, streaming services and cinema*)
- Fitness (*Wearable fitness trackers, smart*)
- Home appliances (*washing machine, cookers microwaves heating systems and fridges*)
- Retail

### 2.2 Hardware considerations

Main types of display include: Touch screen LCD LED's OLED

### 2.3 Software considerations:

Operating system can be graphical user interface GUI or command line CLI

### Advantages of using HCI

#### Embedded systems:

- Greater flexibility in use compared to older devices.
- Ability to set preferences such as specific heating levels.

#### Banking

- Improves security
- Access to personal accounts
- Offers services without bank staff,
- Flexibility in using banking services

#### Entertainment

- personalised experience
- users can use the same device

#### Home Appliances

Tailored to meet user requirements Activated or delayed remotely

### Disadvantages of using an HCI in banking, entertainment, fitness, and home appliances include:

- Inability to access accounts or personalized experiences if the HCI fails or connectivity is lost.
- Risk of incorrect programming or display of accounts.
- Limited input methods and small screens in fitness devices.

### Advantages of GUI Operating system:

- Intuitive and easy to use
- Complicated commands do not have to be learned or remembered
- Help feature is usually included
- The same data can be shared between different software appliances with results seen as what you see is what you get

### Disadvantages of using a GUI operating system

- Experienced programmers may find them slow to use and navigate
- Large file size requiring more storage
- High memory and processing power requirements for handling all the graphics and commands.

### 2.4 User interaction methods

- Touch and gesture
- Keyboards and mouse
- Voice